

Swasth Bharat Samridh Bharat

Ensuring the Well-being of the Workforce and their Families



Vision *Panchdeep*

Committed to Provide Health and Social Security Coverage to organised sector workers in the Country.



Mission

- To ensure delivery of quality health & social security services to Insured Persons.
- To carry out expansion of ESI Scheme to new areas and sectors of employment in the country.
- Creating awareness of ESI Scheme among all stakeholders.



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Ensuring the Well-being of the
Workforce and their Families



कर्मचारी राज्य बीमा निगम
Employees' State Insurance Corporation



• ईएसआईसी की 186^{वीं} बैठक में गठित 'तदर्थ समितियों का'

 • ईएसआईसी की 187^{वीं} बैठक की कार्यसूची पर चर्चा

 • माननीय सदस्यों द्वारा उठाए गए अन्य मुद्दों / बिंदुओं पर चर्चा



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TOUCHING NEW HEIGHTS OF SOCIAL SECURITY AND MEDICAL CARE

ESIC in the celebrated era of AKAM

Health Care for all has been the driving force behind the Employees' State Insurance Corporation (ESIC) for decades. For the industrial workers, especially at the shop floor level, the ESIC is the first stop solution for social security and Medicare under an insurance scheme, where the labour and management share the burden of the comprehensive social security costs, with the latter donating the bulk of the amount. Over 70 years, the ESIC has evolved into an efficient and effective health care facility for workers in the organized sector, as the country enters 75 years of Indian Independence. 75 weeks celebration of Azadi Ka Amrit Mahotsav (AKAM) to commemorate 75 years of Independence has begun from 2021.

ESIC Medical College & Hospital, Faridabad

The then ESIC Headquarter Building

ESI (Chest) Hospital, Kanpur, 15.09.1967

ESI Hospital, Arpookara (Kerala) - Date of Commissioning : 24.11.1972



ESIC Hospital, Varanasi

ESIC Medical College
& Model Hospital,
Rajajinagar

In 1952, ESIC was established by the government as a social security measure modeled on successful schemes implemented by progressive governments the world over. And since 2014 it has taken a quantum jump expanding horizons to include establishment of medical colleges besides introducing the latest technologies on par with the modern hospitals in the private and public sector.

The ESIC has been at the forefront of offering social security benefits with reasonable Medical Care to the Insured Persons (IPs) treating injury, sickness, death under its cover. At present, 3.39 Crore workers and their families are covered under its umbrella benefitting more than 13 crore people. ESIC has expanded its infrastructure since 2014 having in its fold 1502 Dispensaries (including mobile dispensaries)/308 ISM Units and 160 ESI Hospitals, eight medical colleges, two dental colleges, two nursing colleges, 744 branch/pay offices and 64 Regional & Sub-Regional Offices.

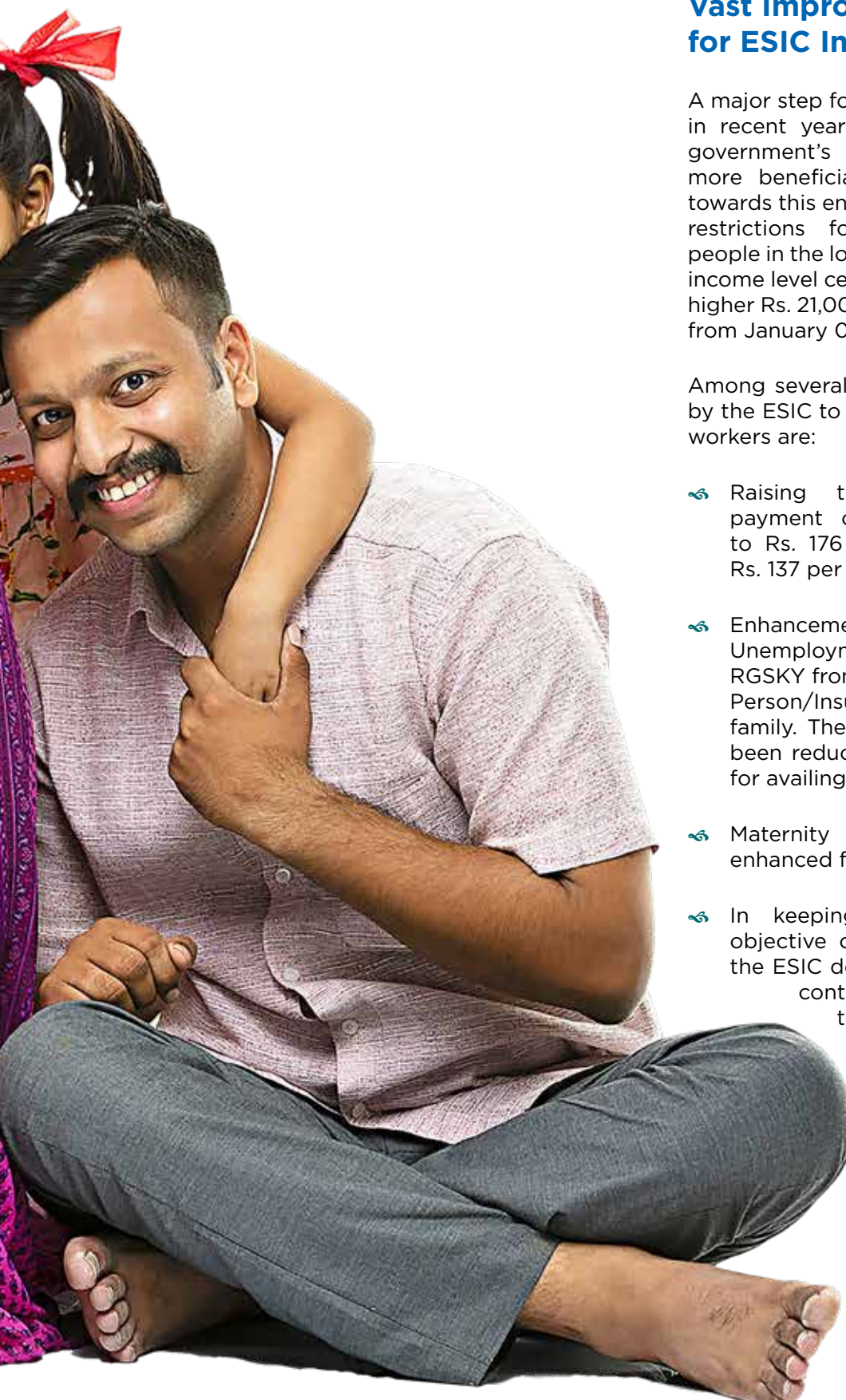
Sea Change in ESIC's Operations

The ESIC has taken a quantum jump in its coverage and health care facilities in the last five years alone, from FY 2013-14 to FY 2020-21, enlarging the number of Insured Persons (IPs) by almost two-fold from 1.95 crore to 3.39 crore. Concurrently the number of ESI beneficiaries has also increased significantly to 13.16 crore in FY 2020-21 from 7.58 crore in FY 2013-14 clearly establishing its credibility.

ESIC Coverage Extended to Enable Wider Social Security Pan India

With the exponential growth of ESIC and new and novel features in 2014, the demand for ESIC services significantly rose across the country. Accordingly, government took a decision to extend ESIC coverage to new geographical areas which included the northeast part of the country. Social security benefits of ESI Scheme were extended to Arunachal Pradesh in the year 2020 thus covering all the Northeastern States.





Vast Improvement in Benefits for ESIC Insured Persons

A major step forward under the ESI scheme in recent years has been guided by the government's noble principle of bringing more beneficiaries under its cover. And towards this end, it relaxed the wage ceiling restrictions for eligibility by including people in the lower wage level by raising the income level ceiling from Rs. 15,000 pm to a higher Rs. 21,000 pm. This became effective from January 01, 2017.

Among several other measures introduced by the ESIC to improve services among the workers are:

- ❧ Raising the exemption limit for payment of employees' contribution to Rs. 176 per day from the existing Rs. 137 per day.
- ❧ Enhancement of Period of Unemployment Allowance under RGSKY from 12 to 24 months to Insured Person/Insured woman and his/her family. The eligibility criteria have also been reduced from three to two years for availing benefits under RGSKY.
- ❧ Maternity Benefit in confinement enhanced from 12 to 26 weeks.
- ❧ In keeping with the governments objective of keeping the costs down, the ESIC decided to reduce the rate of contribution from the earlier 6.5% to 4% providing relief to the employer and employees. For employees, it has been reduced from 1.75% to 0.75% and for the employer, it has been reduced from the earlier 4.75% to 3.25%.



Sl. No.	Name	Age	Gender	Address	Phone No.	Enrollment No.	Registration No.	Admission No.	Fee Paid	Fee Due	Remarks
1
2
3
4
5

Ease of Doing Business

The ESIC is first among several organizations to successfully integrate its diversified services by creating the Registration of Employers through an e-Biz portal under the Department of Industrial Policy and Promotion (DIPP), in keeping with the governments principle of creating a favorable business environment.

In order, to give a better comfort to the workers, a comprehensive self-contained Health Passbook is being provided to them and their dependents carrying the unique health ID, QR Code & Photographs of IPs, serving as a tool for easy identification of the insured ESIC members enabling the ESI Doctors/ IMP's to trace the clinical history of the workers and their dependents to facilitate timely intervention. The cash benefits of the ESIC IPs goes directly into their bank accounts.

Yet another feature that makes life easier for the workers is the introduction of a mobile app called Chinta se Mukti (Freedom from Worry) recently launched by the ESIC enabling IPs to search on the well-established UMANG portal their status on eligibility, claims and a host of other information. An additional feature of the mobile app is that IPs can lodge their grievances also on claims or other matters through the application.

Many other value-added information and functionalities are now provided to the beneficiaries through this Unified Mobile Application platform for New-age Governance (UMANG) facilitated by the Government of India. Any ESI Health centre, office or an empanelled tie-up hospital (i.e. PMJAY) can be searched in the app, based on distance from the current location of the beneficiary. The search filter has also provisions to identify and reach to the right Health Centre or Office based on Services available therein.

It is a matter of pride that ESIC bagged "Award of Excellence 2020" and was selected as UMANG Silver Partner for achieving 5 - 10 lakh average transactions per month for the services being offered through UMANG ESIC Chinta Se Mukti App.

eSanjeevani App

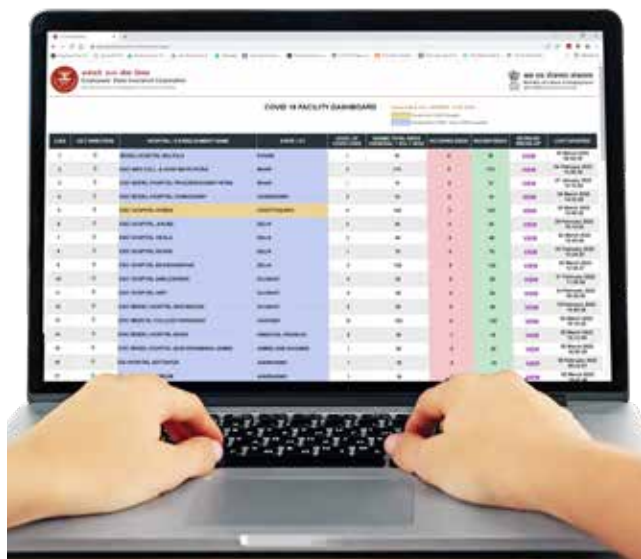
ESIC in collaboration with the Ministry of Health & Family Welfare (MoHFW), Government of India, has facilitated medical consultation services to the beneficiaries of ESIC, free of cost from anywhere through the eSanjeevani App. The eSanjeevani -Safe Home OPD Tele-Consultation system is a citizen-friendly web-based App of the MoHFW that aims to provide healthcare services to patients through safe & structured video-based clinical consultations between a doctor in a hospital and a patient at home/ from anywhere.

Now, the ESI beneficiaries are able to seek appointment with the ESI doctors for a video call consultation. This also is helping the elderly patients to follow-up on consultations. In the present situation of COVID, this tool is proving highly beneficial for seeking health advice without requiring the beneficiary to travel to an ESI Health Centre, in person.

Beneficiaries can avail the facility of online OPD tele-consultation from home/office through <https://eSanjeevani.in> or downloading eSanjeevani App.

COVID-19 Dashboard

The COVID-19 Dashboard in www.esic.in has been implemented for the benefit of citizens during the difficult period of the COVID-19 pandemic. This information Dashboard depicts the near-Realtime status of the availability of vacant beds, oxygen and ICU facilities, RT-PCR testing capability, availability and Vaccination facilities for the patients and attendants requiring such information.



Unified Account Numbers (UAN)

About 80 Lakh Unified Account Numbers (UAN) have been seeded against the Insured persons by the Employers in the Panchdeep Application (Insurance Module). The target of 75 Lakh UAN seeding, has been met by 15th Feb, 2022 to celebrate Azadi ka Amrit Mahotsav. This UAN shall help ESIC to deduplicate entries and facilitate target delivery of benefits to the bonafide Insured Persons.

For dissemination of information from time to time, the Mobile number seeding of the newly registered employees were made mandatory in ESIC database. The authentication of Mobile Numbers is done through a mechanism of validation through the OTPs. About 3.5 Crore mobile numbers have been seeded in the ESIC Database.

The seeding of Bank Account details of the newly registered employees was made mandatory in ESIC database. The system automatically validates the IFS Codes and fetches credentials of the bank for uniform data seeding. System prevents duplication of bank account credentials and thus ensures target delivery of cash benefits by removing bogus data.

About 3.5 crore Bank Accounts have been seeded in database.

'Ask An Appointment' Mobile App

The 'Ask An Appointment' Mobile App has been fortified with provisions for seeking appointment in Hospitals. A beneficiary, who has been referred to a hospital online by a dispensary doctor, can seek an appointment for registration in OPD of a referred department of a referred hospital, on a particular day. Furthermore, if a doctor in a hospital has advised a beneficiary for a review visit (follow up) online, the patient can seek an appointment to prevent waste of time in queues. Appointment facility through mobile app is available for seeking appointment in dispensaries also. Presently, Delhi State (DMD) has implemented this facility in dispensaries. Hospitals are being trained to adopt the provisions. The States of Telangana and Goa are also being trained to adopt the Appointment module.



Dhanwantri Mobile App

The Dhanwantri Mobile App is an extension of the Dhanwantri Web App and is meant for ESIC & ESIS Doctors, modified Insurance Medical Practitioners (mIMPs), Chemists/ Diagnostic Centres of mIMP scheme. It has been enhanced to help Doctors prescribe pre-defined terms of drugs, diagnosis and tests. mIMPs can capture clinical data through hand-held devices. The App has now features as per the expected outcome. International Classification of Disease ver-10 (ICD 10) and the Systemic Nomenclature of Medical and Clinical Terminology (SNOMED-CT) as available in the Dhanwantri web module, are also linked to this Mobile App for capturing of standardised terms of diagnosis/ disease, without requiring extended typing by the physicians.



Other Facilities

Facility has been provisioned for the Insured Persons to generate request online, at his comfort to Change Dispensary / IMP Clinic of his choice, subject to the permissible limit and conditions. This shall empower the beneficiary to access services at ease and prevent his unnecessary travels to the offices/ employer.

The Beneficiaries have been given the option of choosing a language in which value-addition SMSs may be sent to them. Now IP can choose or change language of his choice for receiving SMSs. He can choose any one of the 12 different languages. In addition to the National Language. By default, it shall be in Hindi for North India and in English for South India.

ESIC has on boarded in "PRAYAS"(prayas.nic.in) and is sharing 2 Keys Performance Indicators(KPIs) on the outpatient services of the ESI health Centres and showcasing information in the PRAYAS Dashboard.

ESIC has given an option to Employers to create their account on National Career Services (NCS) Portal on single click through Employer portal in www.esic.in. This integration of ESIC with NCS helps Employers to further post the vacancies in their industries on NCS portal resulting in value addition proposition to the beneficiaries.

E-Payment facility has been provisioned for direct disbursing of benefits to the bank accounts of beneficiaries.

For the convenience of the Employers / establishments, ESIC has integrated with different Banks for online payment of contribution by the employers using Internet Banking (Corporate and Retail) for Real time remittance. Integration with other Banks is in the process for enabling employers to make contribution payment through bank of their choice.

UTI-ITSL has been a partner of ESIC as 3rd party Bill Processing Agency for processing and scrutinizing online claims and bills of private hospitals from where ESI procures medical services in special cases mainly for tertiary care services. The software module of UTI-ITSL

has been successfully integrated with various modules of Panchdeep. This has facilitated online referral to processing to scrutinizing and clearing of payment against the bills raised, resulting in transparency, promptness and efficiency of providing cashless medical services.



ESICs New Initiatives under health reforms agenda and Version 2.0

As the new government launched several progressive reforms in various sectors of the economy, health care facilities were updated to provide better medical care under various departments of the Ministries of Health and Labour.

The Prime Minister launched a series of health Reforms agenda of ESIC on July 20, 2015 for the ESIC to keep pace with the growing needs of the beneficiaries and keep them updated with new health care facilities and modes of treatment.

ESIC 2.0 : Health Reforms Agenda of ESIC

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Online availability of Electronic Health Record of ESI beneficiaries
- 

Abhiyan Indradhanush : Change of Bed Sheets of specified colours daily
- 

Medical Helpline 1800-11-3839 for emergency and seeking guidance
- 

Special OPD for Senior Citizens and Differently-abled Persons

One of the key features of ESIC's progressive agenda for health care was the setting up of a medical helpline toll free number 1800 11 3839 for emergency care and for seeking guidance on how to deal with casualty, emergency, at ESIC hospitals.

AYUSH was a major step by the government in pushing for alternate systems of medicines in addition to existing allopathic mode of treatment. Besides allopathic facilities, ESIC hospitals are also equipped to provide treatment under the AYUSH - Ayurveda, Yoga, Siddha and Homeopath systems of medicine. This facility was extended to all the ESIC hospitals.



Modified Insurance Medical Practitioner (mIMP)

Modified Insurance Medical Practitioner (mIMP) Scheme, 2018 has been launched to provide trouble free primary medical services to the IPs through a network of private doctors, clinics, private chemists and diagnostic centre in the vicinity of the insured person.

New Initiatives of ESIC – Instilling Confidence, Boosting Pride

The Employees' State Insurance Corporation (ESIC) has undertaken several initiatives to enhance its schemes under need based social security benefits to insured workers of the country. The organisation took up the daunting task of delivering tailor made benefit schemes targeting needs of different worker groups. Among some of the new schemes launched are:



Atal Beemit Vyakti Kalyan Yojana (ABVKY)

Covid-19 rendered many workers jobless and the ESIC's welfare scheme called the Atal Beemit Vyakti Kalyan Yojana was specially designed to take care of their needs and relieve their distress.

The ABVKY caters to jobless IPs with cash relief extending to a maximum of 90 days. The scheme came into force on July 07, 2018 was implemented on a pilot basis for a period of two years. But later it was extended for another year from July 07, 2020 to June 30, 2021. With the relaxed eligibility criteria, the insured workers are being paid at the rate of 50% of average per day earnings under the Yojana.

Till Dec 31, 2021, a total of 60,758 number of ABVKY claims were approved and Rs. 80.76 crores were disbursed to affected persons.



Empanelled Hospitals Provide Cashless Medicare to IPs

Even as ESIC expanded its footprint across the country, some places faced challenges in its outreach programs to cover new areas, necessitating quick solutions.

Evolution of the scheme of letting ESIC beneficiaries to reach out to ESIC empanelled hospitals in their neighbourhood or vicinity came as a boon. Medical care to beneficiaries is provided through 2270 empanelled hospitals throughout India.

ESIC medical care infrastructure was strengthened to provide better medical services in the vicinity of beneficiaries' residence, virtually a door step facility. The ESIC beneficiary needs to furnish a ESI e-Pehchan card along with Aadhar/Govt. issued Identity Card and avail cashless medical care.

Convergence of ESI Scheme with Ayushman-Bharat (PM-JAY)

Four years ago, Prime Minister Narendra Modi launched the Pradhan Mantri Jan Arogya Yojna (PM-JAY), also known as Ayushman Bharat, a government insurance scheme, the largest of its kind in the world. In order, to provide the insured workers and their families speedy and efficient quality medical care in 157 newly implemented/ designated districts, ESIC decided to enter, into a partnership with PMJAY - Ayushman Bharat for providing cashless medical care through Ayushman Bharat-empowered hospitals.





Pilot Project on Preventive Check-up on annual basis for IPs aged 40 and above

Preventive health care was more prevalent in private sector and corporates where it was mandatory to check the fitness of an employee on a cost sharing basis to help the employee to get early intervention by experts before the onset of a disease. Besides, Group 'A' officers of Union Govt. must undergo the annual health check-up. Shri Bhupender Yadav, Labour and Employment Minister introduced the same concept for workers to get cashless annual preventive health check-up. He launched ESIC's dedicated Pilot Programme for preventive Annual Health Check-up for Insured Persons aged 40 years and above at the ESIC Medical Colleges/ Hospitals located at Ahmedabad, Faridabad, Hyderabad and Kolkata too. This project has now been extended to 16 cities, where the health check-up will be conducted at the industrial clusters. The objective is early detection of a disease and timely intervention by ESICs highly qualified medical specialists so as to contain the disease. Thus, the preventive health check-up has potential to reduce the burden on medical infrastructure.



ESIC Completes 70 years of Healthcare Delivery

Augmentation of Service Delivery Mechanism during AKAM

ESIC has completed 70 years of its service to the working class in the organised sector on 24th February, 2022 expanding its footprint to new areas to bring more insured persons under its cover. A new category of industry, both private and public, have been added for delivering the best of health care and medical facilities across not just the industrial clusters but throughout the country.

Some of the Noteworthy Initiatives are :

Bhumi Poojan of ESI Hospital, Shahjahanpur, Uttar Pradesh

Shri Bhupender Yadav, Labour and Employment Minister did Bhumi Poojan of ESI hospital at Shahjahanpur, UP with a capacity to go up to 100 beds benefitting over two lakh beneficiaries there and adjoining districts. Free treatment and medicines will be offered by this facility to the beneficiaries besides accessibility to ICU, OPD, Diagnostic Centre, and Pharmacy.





Laying the Foundation Stone of a 500 Bedded ESIC Hospital at Manesar, Haryana

The ESIC marked its re-entry in Gurugram, Haryana by laying a foundation stone for its new 500 bed ESIC hospital in an eight acre land at Manesar to meet the health care needs of 6.10 lakh beneficiaries. This will strengthen the medical infrastructure to adjoining districts of Mahendragarh, Rewari and Nooh. The hospital is to be erected at a cost of Rs. 500 crore with the in-house state-of-the-art and modern facilities like General Medicine & Surgery, Obstetrics & Gynaecology, Pediatrics & Neonatology, Dermatology, Emergency-CCU / ICU and SST services, Radiology-X-Ray / CT-Scan/ MRI, Biochemistry & Microbiology, Blood Bank and many other medical facilities.





ESIC Hospital, Haridwar

Shri Bhupendra Yadav, Minister for Labour & Employment, Govt. of India inspected the site of proposed 300 bedded (including 50 Super Speciality Beds) ESIC Hospital at Haridwar on 10.09.2021. During the course of inspection, Union Labour Minister said that the completion of this project in time bound manner and making this hospital functional will be a priority.

ESIC Hospital, Guwahati

The construction work at ESIC Model Hospital complex, Guwahati, Assam was kickstarted on 16th November, 2021. The upgraded hospital, after completion of construction works will be available with state-of-the-art facilities. The estimated cost of construction would be Rs.143 crores and will be completed by January, 2024. The hospital after being upgraded to 200 beds will have facilities of OPD, ICU, HDU, Cardiology, Nephrology, Oncology, Gastroenterology, Neurology, Urology, Endocrinology etc.



Cath Lab @ ESIC

A Cath Lab Facility at ESIC Hospital, Faridabad was inaugurated on Feb 12, 2022. Earlier, 100-150 cardiac patients were referred to other hospitals every month due to a lack of cardiac catheterization (angiography and angioplasty) facilities. With the inauguration of a state-of-the-art Cath lab, patients will be able to avail quality care at this ESIC hospital.



The Construction Dashboard permits access to data and information at the click of a button by top management. Information on all construction projects, their cost, milestones are easily accessible to help quick real-time managerial decisions and monitor timely actions. Engineers posted at various field units collect the data to help monitor the projects.

ESIC Hospital Dashboard

Meanwhile, The Hospital Dashboard facilitates on-time monitoring of hospitals' performances by the management. This is measured in terms of OPD footfall, Bed Occupancy Ratio, the status of doctors' availability. The hospital's Medical Superintendents ensure timely updating of the information under the supervision of the Medical Commissioner (Medical Services).

Construction Dashboard			
03-09-2022 09:25:52 PM			
Construction Projects		All Status	In Detail
Grand Total (A+B+C)		44	View
Ongoing (A)	Total	34	View
	Time Distribution	25	View
	On-Time	5	View
Completed (B)	Total	1	View
	Time Distribution	1	View
	On-Time	0	View
Not Started (C)	Total	9	View
	Concept Plan Stage	0	View
Pre-Construction Stage	Estimate Stage	7	View
	Land Possession Stage	0	View

ESIC Construction Dashboard

A dashboard is a new tool facilitated by the Information Technology (IT) sector for ease of accessing data. ESIC set this up for real-time access of information, study analysis, and follow-up action. This also easily facilitates real-time decision-making by the top management in quick time.

Hospital Dashboard						
ESI Hospital Functional Status of a District						
2021-22						
Expressed Beds	14,331					
OPD Attendance	96,30,348					
Bed Occupancy Rate (%)	42.58					
Doctors Sanctioned	5,879					
Doctors in position	3,426					
View Details						
Functional Status of Hospitals (26/156)						
S No	Hospital Name	Beds	Doctors	Medical Staff	Actual Bed Occupancy Rate (%)	Actual OPD Attendance
1	Address (A-001) (Hq)	50	1	Medical Superintendent	42.58	96,30,348
2	Address (A-002) (Hq)	221	1	Medical Superintendent	42.58	96,30,348
3	Address (A-003) (Hq)	95	1	Medical Superintendent	42.58	96,30,348
4	Address (A-004) (Hq)	221	1	Medical Superintendent	42.58	96,30,348



ESI Dispensary and Branch Office, Pragati Puram, Raebareli, Uttar Pradesh



The inauguration of Rs. 2.27 crore ESI Dispensary, Raebareli, caters to 60,000 people, 15,000 workers get cash benefits and medical care.

Inauguration of ESI Dispensary and Branch Office, Panki, Uttar Pradesh

A Rs. 2.5 crore ESI Dispensary & Branch Office, Panki, Kanpur, Uttar Pradesh has been built spread over 1020 square meters to provide primary care to over 1.5 lakh beneficiaries. The facility has Emergency Services, OPD, Pharmacy, and branch Office to provide Cash Benefits to ESI beneficiaries.



Kaleidoscope of Activities @ ESIC during AKAM

ESIC undertook various activities, towards the celebration and commemoration of 75 years of independence at its various locations across India.

Illumination of Hospital/Office Building



To mark the commemoration of Azadi ka Amrit Mahotsav, the hospital/office building were illuminated

The special drive held for the cleanliness of the premises & surroundings

As part of Azadi Ka Amrit Mahotsav, cleanliness drives are being carried on in various Hospitals/Offices including departmental rooms, labs, parking areas, garden, quarter premises.



The staff undertook cleanliness drive of the offices wherein the old files and records were weeded out and recorded.



Bio-Medical Waste Segregation

A demonstration on waste segregation including the usage of green and blue dustbins were also carried out in ESIC Hospitals.

Plantation Drive

Saplings including flowering, non-flowering, Medicinal plants, etc. premises were planted at various premises.



Health Talks

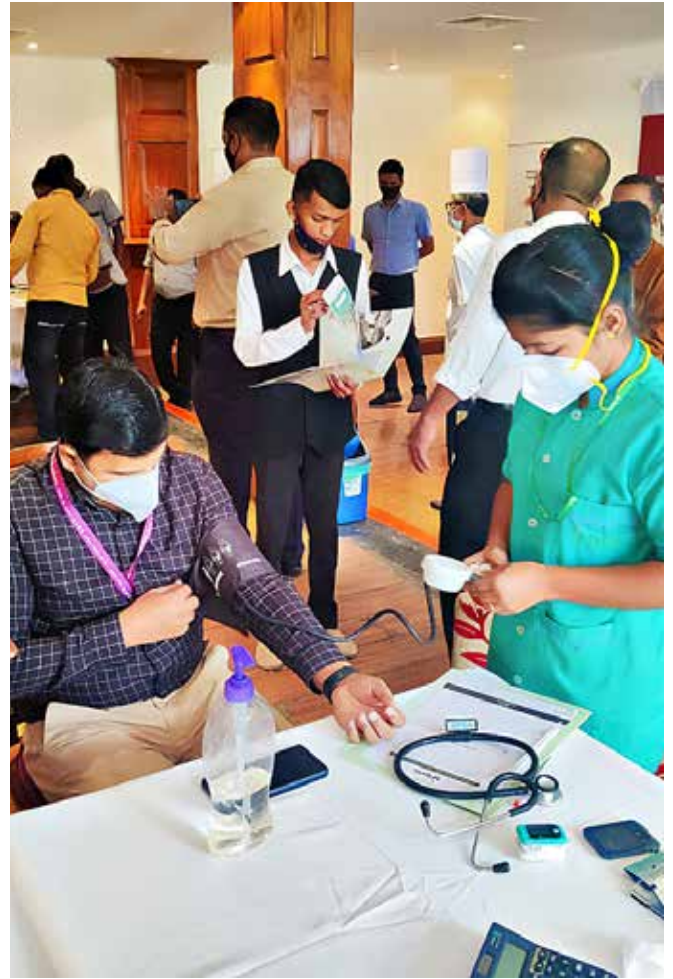
Health talks to educate IPs were organized at various locations arming them with tips to maintain better health.



Health Check-up Camps

Free Health Check-up Camps were organised where doctors, nurses, and para-medical staff visited different places. IPs were examined and given medical consultation along with some necessary medicines.





Activities planned for Iconic Week of AKAM

Special Drive for Clearance of Bills

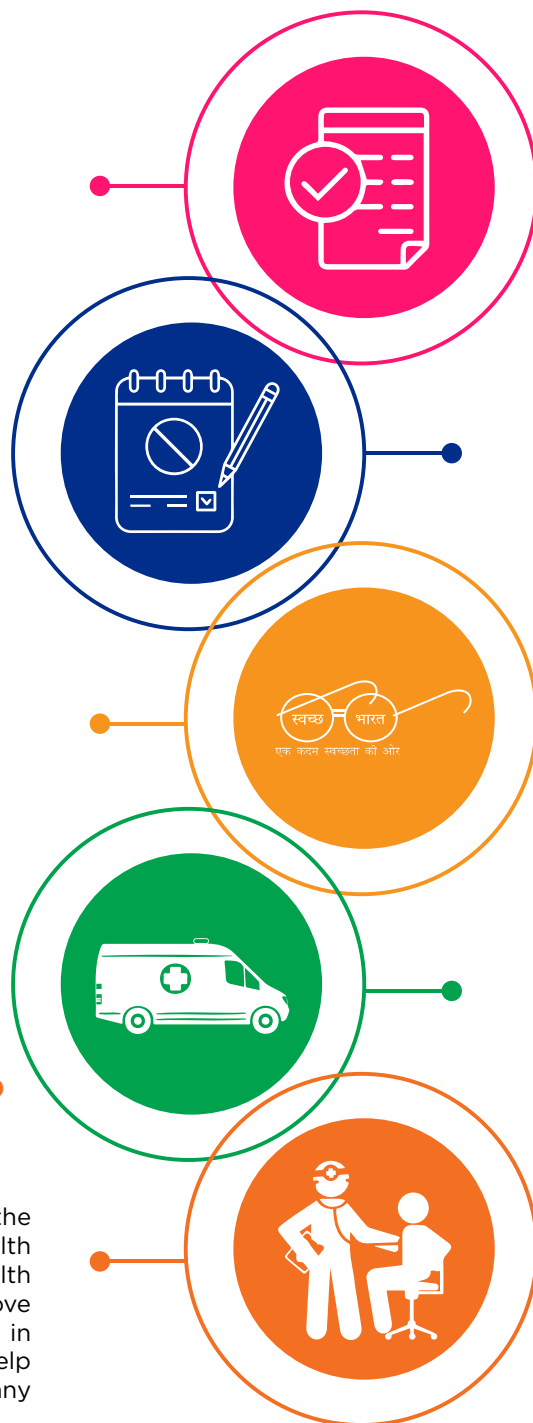
Specially dedicated drives will be held for clearance of various pending bills viz. third-party bills, claims, bills of tied-up hospitals, housekeeping bills, diagnostic labs bills, etc. This drive assumes special significance since many beneficiaries complain of delays or in settlement of their bills promptly. The delay can hinder further treatment of the insured workers.

Special Drive for Cleanliness for Swachh Bharat

Aligning the Iconic Week with Swachh Bharat Mission of Hon'ble PM, Special Cleanliness drives will also be conducted in the campuses across Field Offices/Hospitals/Medical Colleges. Keeping one's surroundings clean, hygienic disposal of garbage differentiating the wet from the dry has been the hallmark of such a campaign.

Special Health Check-Up Camps for IPs above 40 years of age

After successful completion of the pilot project of Preventive Health Check-Up Camps, special health check-up camps for workers above 40 years of age will also be held in industrial clusters of 16 cities to help examine and early detection of any disease.



Speedy Redressal of Public Grievances

Special Camps for redressal of long pending grievances of IPs and their beneficiaries will also be held during Iconic Week. Camps bring in a large number of people with individual grievances which ESIC can collate under common heads for easy redressal. The camps help in a clearer understanding of the insured person's grievance on matters of particular concern to him or her with their active participation.

Health Check-Up Camps & Deploying Mobile Health Check-Up Vans

Health check-up camps will be held for IPs and their beneficiaries. Also, Mobile Health Check-Up Camps will be deployed for easy access to health check-up camps of IPs and their beneficiaries who reside in far-flung areas. Mobile health check-up vans play a very important part in reaching remote areas and catching diseases early for treatment and cure. The mobile check-up and health camps in conjunction help people living in remote inaccessible areas get the facility of skilled doctors near their homes or neighborhood to monitor their health, conduct medical tests, and suggest a line of treatment.

Enhancing Lives Augmenting Social Security

of medical colleges and hospitals to cater to the insured people. Medical colleges to impart medical and health care education is also a new area for ESIC in skill development of the youth in the neighbourhood to create a harmonious environment of health care delivery systems. Enumerated below are some of the new initiatives in an unexplored area for the ESIC, Medical Education, and Medical Colleges.

Upcoming Projects

As a corollary to the government's vision of health care for all, ESIC's constant endeavour has been to create new and newer facilities in new districts to cater to an enlarging population and insure them to provide medical facilities as close to their neighbourhood as possible. In keeping with this, ESIC is setting up a chain

Inauguration of 100 bedded ESI Hospital at Angul, Odisha

A Rs. 64.67 crore 100 bedded ESI Hospital at Angul, Odisha has been set up over 4.8 acres of land with staff quarters will be dedicated to the Nation. It also has services such as OPD Block, Casualty Block with Emergency OT, Radiology with X-Ray, Ultrasound, ECG, Sample Collection, Medical / Surgical Store stores, etc.



Inauguration of 100 bedded ESI Hospital at Adityapur, Jharkhand

A 100 bedded ESI Hospital at Adityapur, Jharkhand has been set up over 9.68 Acre with Staff Quarters and equipped with Emergency Ward & Emergency OT, Radiology, OPDs, Consultants Room, Ultrasound, ICU, Male & Female In-patient wards, Laboratory services etc.



Inauguration of 100 bedded ESI Hospital at Udaipur, Rajasthan

A Rs. 80.10 crore 100 bedded ESI Hospital at Udaipur, Rajasthan spread over 6.40 acres offering facilities such as OPD, Emergency, Radiology, OT, Ward Blocks, Labour Room, Laboratory services etc.



Foundation Laying Stone of Proposed 200 bedded ESIC Hospital at Bommasandra, Karnataka

A Rs.170 crore 200 bedded ESIC Hospital is being set up at Bommasandra, Karnataka over five acres with OPD, IPD, Wards, Diagnostic Service, ICU, Operation Theatre, Ayurvedic Units & many more will be provided to the ESI beneficiaries of Bommasandra and nearby regions.

Foundation Laying Stone of Proposed 100 bedded ESI Hospital at Sriperumbudur, Tamil Nadu

A Rs. 120 crore 100 bedded Hospital at Sriperumbudur, Tamil Nadu is being established in a five-acre campus. Facilities being offered range from Central Registration, Sample Collection, Casualty Complex, to Radiology, OPD complex, Medical Stores, Central Pharmacy, Physiotherapy, Yoga, Wards, OT, Laboratory services etc.



Foundation Laying Stone of Proposed 100 bedded ESI Hospital at Pithampur Madhya Pradesh

A Rs. 121 crore 100 bedded Hospital at Pithampur, M.P. is being erected with a campus area of 8.21 acres. Facilities to be made available are Central Registration, Sample Collection, Casualty Complex (Isolation room, Resuscitation room, Casualty Ward, Fracture Clinic, ECG), Radiology, OPD complex, Medical Stores, Surgical store, Central Pharmacy, Physiotherapy, ICU, OT, Yoga, Laboratory services etc.

ESIC Medical College and Hospital, Alwar, Rajasthan

ESIC Medical College has been established at Alwar with 100 MBBS admissions with modern amenities needed for the all-around development of students. Seats for ward of IPs are allocated in the Medical College. Spread over an area of 36.70 acre, the Medical College and Hospital, Alwar has been built at a cost of approximately Rs. 940 crore. The 500 bedded hospital attached with the Medical College has academic block, hostel and residential facilities for doctors and support staff. There are 10 modular operation theatres, 30 bedded Intensive Care Units (ICUs) include PICU, NICU, Surgical ICU, Gynaecology & Obstetrics ICU, ICU and ICCU beds. There is a PSA Oxygen Generator plant and Liquid Medical Oxygen plant. Radio-diagnosis services like X-ray, Ultrasonography, CT scan services along with laboratory services in the department of Pathology, Biochemistry, Microbiology are available. The Medical College has well equipped blood bank.





Inauguration of RT-PCR by Hon'ble Minister of Labour and Employment, Shri Bhupender Yadav on 29.01.2022.

ESIC Medical College and Hospital, Bihta, Bihar

ESIC Medical College has been established at Bihta with 100 MBBS admissions with modern amenities needed for all-around development of students. Seats for ward of IPs are allocated in the Medical College. Spread over an area of 27.29 acre, the Medical College and Hospital, Bihta has been built at a cost of approximately Rs. 660 crore.

The 500 bedded hospital attached the Medical College has academic block, hostel and residential facilities for doctors and support staff. There are 10 modular operation theatres, 30 bedded Intensive Care Units (ICUs) include PICU, NICU, Surgical ICU, Gynaecology & Obstetrics ICU, ICU and ICCU beds. There is a PSA Oxygen Generator plant and Liquid Medical Oxygen plant. Radio-diagnosis services like X-ray, Ultrasonography, CT scan services along with laboratory services in the department of Pathology, Biochemistry, Microbiology are available. The Medical College has well equipped blood bank. Super speciality services have been started in Cardiology, Urology, Neurology, Nephrology, Paediatrics Surgeries and Plastic Surgeries.



Tiding Over the Covid Challenge

ESIC during Covid

COVID 19 was the biggest challenge the country faced putting the entire health care system under severe stress.

ESIC faced many challenges as its medicare came under pressures. The organisation weathered the storm dedicating most of its hospitals for the treatment of COVID-infected patients. Around 4000 dedicated COVID beds in 33 ESIC Hospitals along with more than 400 ventilators were installed to provide relief to the infected patients. Around 50,000 patients were treated at ESIC Hospitals including not only ESI beneficiaries, but also non-Insured Persons.



PSA plant of 1000 LPM installed at ESIC Model Hospital, Ludhiana





Plasma Therapy emerged as one of the cures for the patients. ESIC Medical College & Hospital, Faridabad and ESIC Medical College & Hospital, Sanathnagar, Hyderabad took the Plasma Therapy route to save patients.

Where such new therapies were not available, ESIC provided alternate hospitals and medical services to IPs through empaneled tie-up Hospitals. IPs thus got relief by shifting from Covid dedicated centres to other hospitals offering them relief for general health complaints.

Several donors rose to the occasion making generous monetary contributions to ESIC Hospitals during the COVID-19 wave period, enabling the Hospitals to contain the spread of the disease.



To help affected families of the IPs, who died during COVID-19, an ESIC COVID-19 Relief Scheme was introduced. Corporation approved relaxation of the contributory condition from 70 days to 35 days for eligibility under this Scheme.

Women Corona Warriors of ESIC Hospitals were felicitated for their exemplary contribution and unparalleled services intending, treating, and caring for the infected most selflessly. A total of 23 Certificates of Appreciation were awarded in different categories.

Relaxation of the contributory condition in the ESIC COVID-19 Relief Scheme

As COVID-19 brought up challenges in the implementation of certain rules, the ESIC management took a 2nd look at the provisions to relax restrictions to provide relief to the beneficiaries.

New Services Started at ESIC Medical College, Sanathnagar

As the occasion demanded, it was time to launch new initiatives in different regions. One such shining example was the point of care, a user-friendly sample processing facility. This was made available in some places.

Called the Innovative Portable Point of Care, a quick sample processing device for COVID patients, was made available at the medical college in Sanath Nagar.

Another feature was the Remote Health Monitoring System - COVID BEEP services to COVID and Non-COVID patients. It was an all-encompassing indigenously developed Physiological Parameter Monitoring System in the form of a wearable device to remotely measure Heart Rate, Blood Pressure, Body Temperature, Respiratory rate & Oxygen Saturation, so vital to check the vitals of a patient suffering from covid for timely intervention by the doctors attending on them.

Neo-Natal care was yet another novel feature that ESIC hospitals developed for babies born during the COVID period. So COVID Safe Incubators were developed for securing the New Born Babies against possible infections and diseases. These were indigenously developed incubators that were completely adapted and modified to face the challenges faced by the newborn.



Getting Future Ready

ESIC's next challenge after surmounting the distress caused by COVID 19 was to launch new plans, programs, and initiatives that would put its health care system on strong footing and bring the best of medical care and treatment to its Insured Persons across the country.

The organization has come a long way in its 70 years of journey caring for the working class through its benefit schemes providing social security cover to its target groups. ESIC is continuously evolving into a new field of benefits, delivery systems, and world-class treatment for its insured.

In keeping with this, ESIC has unveiled a major plan to extend its benefits to every worker in the organized sector efficiently and effectively. With the passage of Social Security Code, the workers from gig economy and unorganised sectors may also avail the benefits available under ESI Scheme. The key components of such a plan are:

- ❧ A Plan to set up ESIC Hospitals in areas with more than 1 lakh IPs.
- ❧ Partnering/Collaborating with other govt. schemes.
- ❧ PPP Models for underutilized hospitals and also for other construction Hospitals.





Enhancing Beneficiary Engagement to Render Better Care

ESIC, having handled Covid situation, used its learnings to leverage its medical system and serve the people of the country, but at times also faced certain challenges in terms of delivery. In order, to improve its commitment to provide social security and health care in future, following measure will be taken - increasing beneficiary engagement through changes in portal, to establish a multilingual call centre, so that people of all languages can access it and understand how to seek relief for their distress. Conduct preventive health check-ups to reduce the risk factors of the insured

persons thus enabling timely action by doctors and specialists. Introduce beneficiary feedback, so that important loopholes and flaws can be detected and fixed. To include local community leaders having grassroots knowledge about the residents in the neighborhood and seek their help in honing policies for delivering tailor-made solutions to the insured. Also, as a medium-term measure, a system of “Shramik Mitras” is proposed to be developed as a major outreach drive. Existing medical helpline can be integrated with a telemedicine facility, for medical consultation.

Network Expansion

As is with every health care system and medical delivery mechanism, the entity always wants to expand its footprint and enhance coverage of the insured by expanding its network of clinics, hospitals, and dispensaries to care for the needs of the Insured Persons and their dependents. Toward this end, ESIC has chalked out a plan of action which includes:

Enhancing infrastructure and its services by revamping it thoroughly. Improving the organizational work culture, raising the standards of efficiency, and working of the hospitals/dispensaries. Operating some of the medical facilities in the PPP model.



Setting-up DCBOs

In order to reach social security and healthcare across maximum possible areas of the country Dispensary-cum-Branch Office (DCBO) directly run by ESIC have been established. Currently, 68 DCBOs' are already functional along with 10 new DCBOs' in line.



Further Expansion of Medical Education

ESIC strengthened its network of dispensaries, hospitals by expanding the scope of its services and entered medical education through the network of ESIC Medical Colleges & Hospitals.

Having entered medical education, ESIC started providing additional benefits to the beneficiaries by improving the quality of its medical care.



The ESI Corporation has set up educational institutions across the country to create valuable human resources for the health sector. Presently, ESI is running the following institutions:



ESI Medical College & Hospital, Rajajinagar, Bangalore

Start of course: 2012-13 [100 MBBS]

Increase in intake*: 2020-21* [125 MBBS]



ESI Medical College & Hospital, Gulbarga, Karnataka

Start of course: 2013-14 [100 MBBS]

Increase in intake*: 2020-21* [125 MBBS]



ESI Medical College & Hospital, KK Nagar, Chennai

Start of course: 2013-14 [100 MBBS]

Increase in intake*: 2020-21* [125 MBBS]



ESI Medical College & Hospital, Faridabad, Haryana

Start of course: 2015-16 [100 MBBS]

Increase in intake*: 2020-21* [125 MBBS]



ESI Medical College & Hospital, Joka, Kolkata

Start of course: 2013-14 [100 MBBS]

Increase in intake*: 2020-21* [125 MBBS]



ESIC Medical College & Hospital, Sanathnagar, Hyderabad

Start of course: 2016-17 [100 MBBS]

Increase in intake*: 2020-21* [125 MBBS]



ESIC Medical College & Hospital, Alwar, Rajasthan

Start of course: 2021-22 [100 MBBS]



ESIC Medical College & Hospital, Bihta - Patna, Bihar

Start of course: 2021-22 [100 MBBS]



ESIC Dental College, Rohini, Delhi

Start of course: 2010-11 [50 BDS]

Increase in intake*: 2020-21* [62 BDS]



ESIC Dental College, Gulbarga, Karnataka

Start of course: 2017-18 [50 BDS]

Increase in intake*: 2020-21* [62 BDS]



College of Nursing, Indranagar, Bangalore
Start of course: 2013 [40 B.Sc Nurs.]
Increase in intake*: 2020 [46 B.Sc - Nursing]



ESIC Nursing School for GNM, Bapunagar, Gujarat
Start of course: May 2011. Seats increased from 20 to 22



College of Nursing, Gulbarga, Karnataka
Start of course: 2015 [40 B.Sc Nurs.]
Increase in intake*: 2020 [46 B.Sc - Nursing]

ESIC Paramedical Institution, Gulbarga, Karnataka
Start of course: 2019-20
Increase in intake*: 130 students per year



ESIC Medical College & Hospital, Bihta, Patna

Smart class room at ESIC Medical College Bihta with its first batch of students.

ESIC Medical College & Hospital, Faridabad

A Cath Lab was inaugurated here on Feb 12, Hon'ble Minister of Labour and Employment Shri Bhupender Yadav. Angiography and Angioplasty services are being provided in the hospital.

Cochlear Implant and Neonatal hearing screening: Ten congenitally deaf-mute children have undergone cochlear implantation at ESIC Medical College & Hospital, Faridabad.

ESIC Medical College & Hospital, Alwar, Rajasthan

- ❧ The newly established Medical College here provides in-house facilities such as X-Ray, USG, Laboratory, RTPCR COVID lab, Blood Bank, Modular-OT, PSA Plant, LMO Tank, COVID skill lab.
- ❧ Special services: E-Sanjeevani, Annual preventive health check-up for IPs (>40 yrs.)



ESIC Medical College & Hospital, Sanathnagar, Hyderabad

The first open-heart surgery in ESI was performed on November 11, 2021, which was a case of an Atrial septal defect. This was followed by a mitral valve replacement and then Coronary artery bypass surgery. The department could successfully perform 10 heart surgeries in 2021. The department has performed 450 Surgeries (Minor and Major) including a wide range of Lung surgeries, Vascular surgeries.

Renal Transplant Surgery: The first renal transplant surgery was done in November 2021. It's a highly advanced, technically challenging treatment for patients suffering from end-stage kidney disease. ESIC Sanathnagar, which performed the surgery successfully with highly skilled surgeons of ESIC, is now ready and well equipped to take up more cases from all over India.



Team of Sr. Doctors of ESIC Super-speciality Hospital, Sanathnagar interacting with children undergoing oncology treatment for cancer treatment.





ESIC Medical College & Hospital, KK Nagar, Chennai

The Eco Club titled “Thulir” (Tamil word which means sapling) was launched to indicate the minds of young medical students imbibing the idea of environment-friendliness and undertook a green initiative in which they planted 400 trees and 300 plants on the campus. This has inculcated the sense of environmental friendliness among the medical students and has contributed to making the hospital and medical college campus green!



Enriching Lives through Care- Testimonials of IPs

“

Under ESIC Okhla, treatment of Ridhima (15 years) d/o IP Rajesh Kumar, Insurance No. 1013823322 suffering from severe aplastic anaemia and requiring Bone Marrow Transplantation from AIIMS was done at an estimated cost of Rs. 15 lakh.

”

“

Under ESICH Basaidarapur, treatment of Dharmendra Singh s/o Ashok Singh, Insurance no. 2206567936 suffering from MPS I (Hurler's Syndrome) received Enzyme Replacement Therapy (ERT) with Inj. Aldurazyme for 4 months at a cost of Rs. 68.79 lakh.

”

“

Under RO Kerala, ESICH Asramam, treatment of Ivin Nash Binu s/o Saly Jacob, Insurance no. 5403709725 suffering from genetic disease Spinal Muscular Atrophy (SMA) type II received Drug Risidiplam treatment at a cost of Rs. 34.94 lakh.

”



“

Under ESICH Basaidarapur, treatment of Rishita Rani d/o Bhagwat Dayal, Insurance no. 1107205794 suffering from MPS I (Hurler's Syndrome) received Enzyme Replacement Therapy (ERT) for 4 months at a cost of Rs. 42.99 lakh.

”

“

Under ESICH Noida, treatment of Lal Singh Pal f/o Nitin Pal Insurance no. 6716886090 suffering from Metastatic CA Urinary Bladder received treatment with Inj. Avelumab at a cost of Rs. 17.35 lakh.

”

“

Under ESICH Jaipur, treatment of Mohd. Hidayat s/o Mohd. Arif Insurance no. 1510561680 suffering from MPS II (Hunters Syndrome) received Enzyme Replacement Therapy (ERT) at a cost of Rs. 72.21 lakh.

”

“

Under RO Uttarkhand, treatment of Aarav Bansal s/o Aanchal Bansal Insurance no. 6112197848 suffering from MPS II (Hunters Syndrome) received Enzyme Replacement Therapy (ERT) at a cost of Rs. 55.55 lakh.

”

“

Under RO Delhi, Kumud Devi and family w/o Late Suchit Kumar Insurance no. 1114271631 are receiving dependants benefit under ESIC Coivid-19 Relief Scheme of Rs. 15,550 pm as pension.

”



“

Under RO Delhi, Ranjana Devi and family w/o Late Sanjay Yadav Insurance no. 1115249913 are receiving dependants benefit under ESIC Coivid-19 Relief Scheme of Rs. 17,000 pm as pension.

”

“

Under RO Bhubaneswar, Snehmaya Sahu and family w/o Late Sameer Kumar Sahu Insurance no. 4403343127 are receiving dependants benefit under ESIC Coivid-19 Relief Scheme of Rs. 14,229 pm as pension.

”

“

Under RO Bhubaneswar, Jasmin Nayak and family w/o Late Sandip Kumar Behera Insurance no. 4404009661 are receiving dependants benefit under ESIC Coivid-19 Relief Scheme of Rs. 18,661 pm as pension.

”



“

Under SRO
Thiruvananthapuram,
Girija O and family
w/o Late Balchandran B
Insurance no. 48010189350
are receiving dependants
benefit under ESIC
Covid-19 Relief Scheme of
Rs. 12,480 pm as pension.

”

“

Under ESICH Basaidarapur,
treatment of Dharmendra and
his brother Vishal s/o Ashok
Singh, Insurance no. 2206567936
suffering from MPS I (Hurler's
Syndrome) received Enzyme
Replacement Therapy (ERT)
cost of around more than 1 crore
approx. yearly.

”

“

Under RO Bhubaneswar, Ranjita Saa,
Tripathi Panda, Bharti Lata Sahu
Rajani Pahil and families
w/o Late Abhimanyu Saa
Insurance no. 4404291245, Late
Brahmanand Panda Insurance no.
440838909, Late Ravindra Sahu
Insurance no. 440679094 and Late
Ganesh Chandra Pahil Insurance
no. 4400838756 are receiving
dependants benefit due to the
Accident at Rourkela Steel Plant.

”



ESIC Trending on Social Media



ESI Scheme is based on the Gandhian principle of “contributions as per their ability and benefits as per the requirement”.

PM @narendramodi

Feb. 2, 2016



The new ESIC hospital will serve my sisters and brothers of Odisha. Larger in capacity and better in facilities, it will contribute towards building a healthier Odisha.

PM @narendramodi

Dec. 24, 2018



शिक्षा के साथ-साथ जनता के स्वास्थ्य पर भी केन्द्र सरकार पूरी गंभीरता से ध्यान दे रही है। इसी भावना के साथ खोरधा-भुवनेश्वर में बने ईएसआईसी अस्पताल में हुए विस्तारीकरण का काम भी पूरा किया जा चुका है। आज आधुनिक सुविधाओं से युक्त इस अस्पताल को भी जनता के लिए समर्पित किया गया है।

PM @narendramodi

Dec. 24, 2018





At the 186th meeting of ESI Corporation, launched a dedicated programme focused on preventive annual health checkup for insured workers aged 40 years and above. As a pilot, the programme will start with four ESIC Hospitals in Ahmedabad, Faridabad, Hyderabad and Kolkata.

@byadavbjp

Dec. 4, 2021



Laid the foundation stone of 500-bed ESIC Hospital at Manesar with @cmohry Sh @mlkhattarji, Deputy CM Sh @Dchautala Ji & MoS Sh @Rameswar Teli Ji. It will benefit over 6 lakh people of Manesar and many more from adjoining areas of Mahendargarh, Rewari & Nooh.

@byadavbjp

Feb. 13, 2022



ईएसआईसी भारत के कार्यबल और उनके परिवार की स्वास्थ्य एवं सामाजिक सुरक्षा सुनिश्चित करने में एक अहम भूमिका निभा रहा है। ईएसआईसी के स्थापना दिवस पर हार्दिक बधाई एवं शुभकामनाएं

@byadavbjp

Feb. 24, 2022



Inspected and initiated the construction work of 200 bedded ESIC Hospital project at a cost of Rs. 143 Crores in #Guwahati. It will facilitate state-of-the-art healthcare to the people of #Assam and the entire North Eastern Region.

@Rameswar_Teli

Nov. 16, 2021



Visited the renovated ESIC hospital in Malkapuram, Vishakhapatnam today. Renovated at the cost of Rs. 15 crores, the ESIC hospital building spread over 68,349 sqft, has a capacity of 125 beds and will greatly benefit the esic beneficiaries.

@Rameswar_Teli

Jan. 22, 2022



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